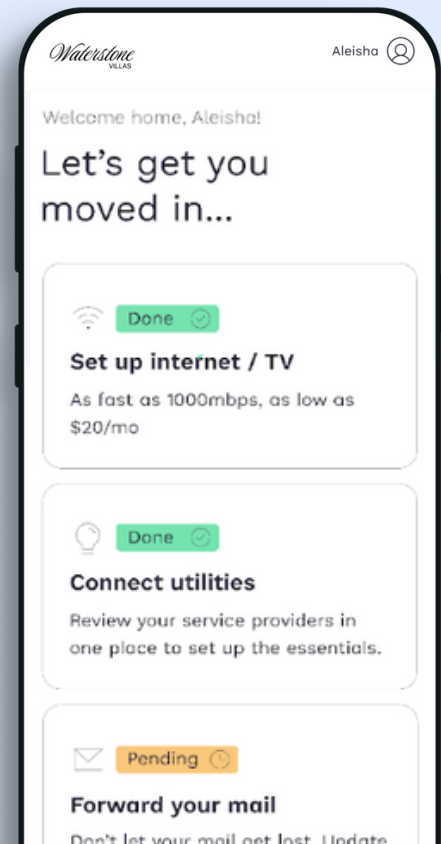# Updater Pro Quick Start Guide

Emails and spreadsheets weren't invented to manage move-ins. With Updater Pro, your future residents can complete all moving-related tasks in one place.

How it works

Updater pulls information from your Property Management System.

You configure your property's unique move-in tasks.

Updater's automation keeps the move-in process on-track and saves you time.

Waterstone VILLAS — Aleisha

Welcome home, Aleisha!
Let's get you moved in...

Set up internet / TV — Done
As fast as 1000mbps, as low as $20/mo

Connect utilities — Done
Review your service providers in one place to set up the essentials.

Forward your mail — Pending
Don't let your mail get lost. Update...

Log in and follow these
3 easy steps to get started today
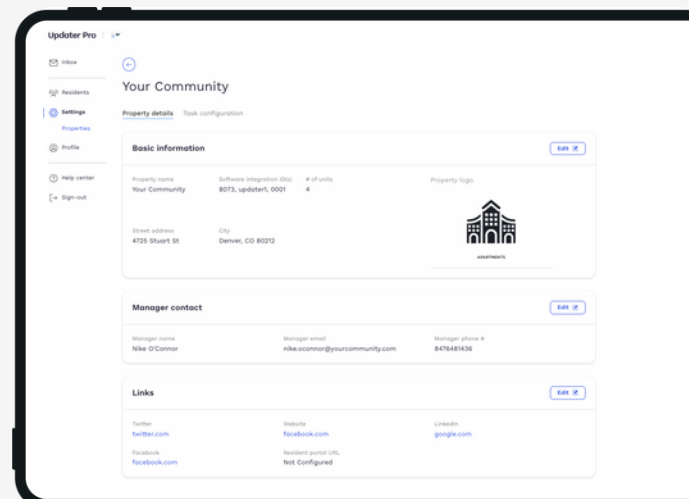
01 | Set Up Your Property Details

Look for an email from Updater with your community's log-in details

Set up your password

Confirm your property details including property name, address, and manager contact information

Helpful Resource:
How to log in and set property details

Updater Pro

Inbox
Residents
Settings
Properties
Profile
Help center
Sign-out

Your Community
Property details   Task configuration

Basic information   Edit
Property name: Your Community   Software integration (Glo): 8073, updater1, 0001   # of units: 4   Property logo
Street address: 4725 Stuart St   City: Denver, CO 80212
APARTMENTS

Manager contact   Edit
Manager name: Nike O'Connor   Manager email: nike.oconnor@yourcommunity.com   Manager phone #: 8476481436

Links   Edit
Twitter: twitter.com   Website: facebook.com   LinkedIn: google.com
Facebook: facebook.com   Resident portal URL: Not Configured

Updater

02 | Configure Move-in Tasks

Indicate which tasks are required to complete to move-in by toggling on the green "required" indicator that can be found next to the edit button

Select any preferred providers for Gas, Water, Electricity, Insurance, TV & Internet

Add property-specific directions

Helpful Resources:
- How to configure TV & internet
- How to configure utilities
- How to configure insurance

Your Community · Electric service ✕

Require proof of electric service

Select your preferred providers
Search from our list or recognized suppliers. Select up to 3.
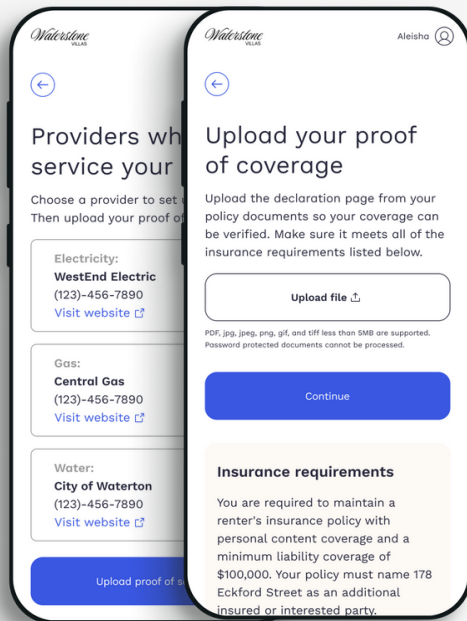
Search 🔍

Selected providers:

Pacific Gas & Electric Co   Remove

Directions for your resident (optional)
Provide supplemental instructions to your residents.

Enter directions

0/2000 Characters

Cancel   Save changes

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03 | Talk about Updater with Residents

A free app that helps residents finish move-in tasks 2x faster

More than community tasks! Residents can also forward their mail, hire movers, and more

Helpful Resources:
- Watch the resident experience demo
- Learn how to talk about Updater
- Share an Updater flyer with residents

Download on the App Store

GET IT ON Google Play

If you have any questions, please reach out to support@updater.com or visit the Help Center

Updater